



University
of Glasgow



Introduction to the Project: 'Performance Evaluations, Trust and the Utilisation of Health Care in China'

Investigators: Professor Jane Duckett, Professor Kate Hunt, Dr Neil Munro, Professor Matt Sutton

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Context: China's health care reforms

- Commercialising reforms until early 2000s: public providers' revenues from user-fees, limited privatization of hospitals, declining share of population with insurance, under investment in primary care
- 2000s: Expansion of government-backed health insurance programmes
- 2009 health reform programme: hospitals, primary care, extending health insurance

Project core questions

- How do Chinese people evaluate the performance of their health care system? Satisfaction, trust, accessibility, convenience, value for money, fairness.
- How do evaluations of health system performance and trust relate to how people use health services?

The survey

- Nationally representative sample, Peking University (November 2012-January 2013)
- GPS 'assisted area sampling method' projects a grid
- 60 county level PSUs randomly sampled, and then random sampling within (all probability proportionate to population)
- 3680 respondents (response rate = 67.8%)
- Includes migrants (unlike registry-based samples)

The questionnaire: 4 parts

- Sampling information

A. Life circumstances

B. Health and health care utilisation

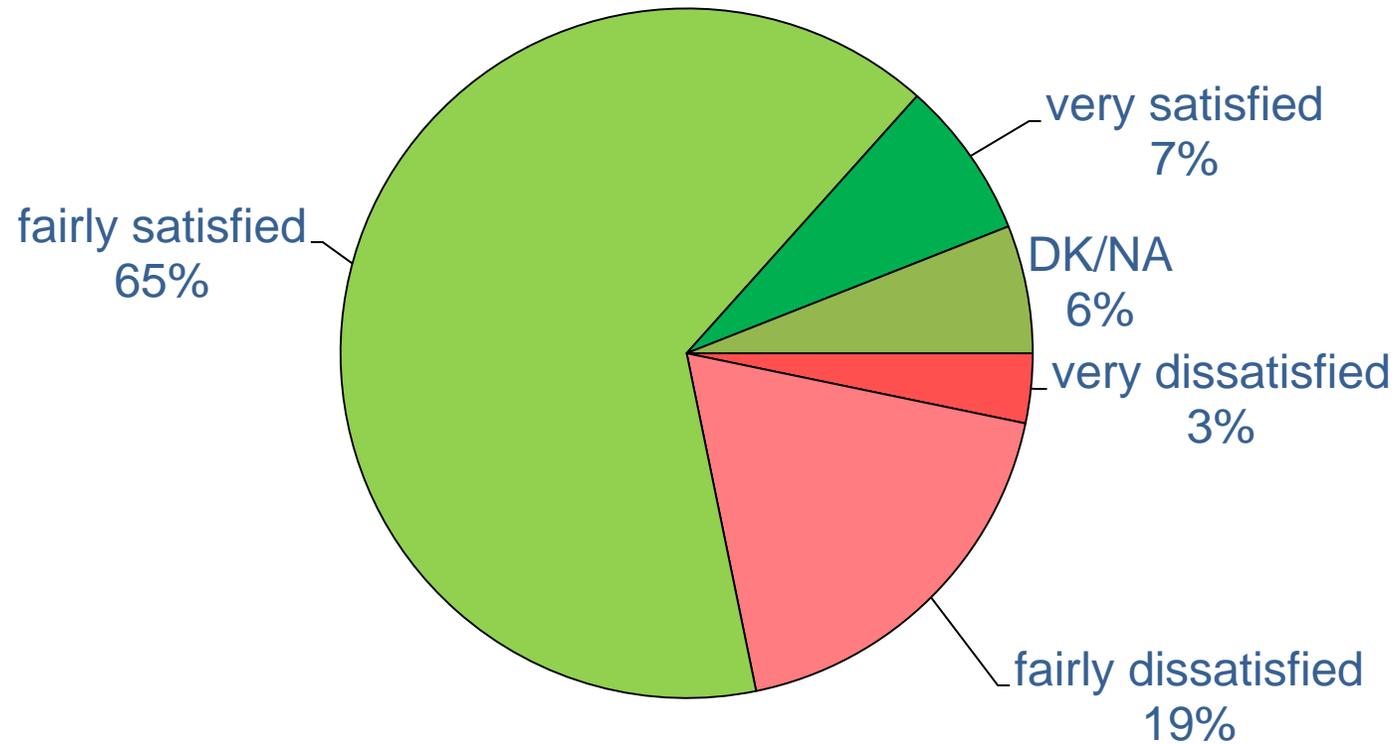
C. Performance evaluations, values and trust

D. Income and expenditure

- Interview record

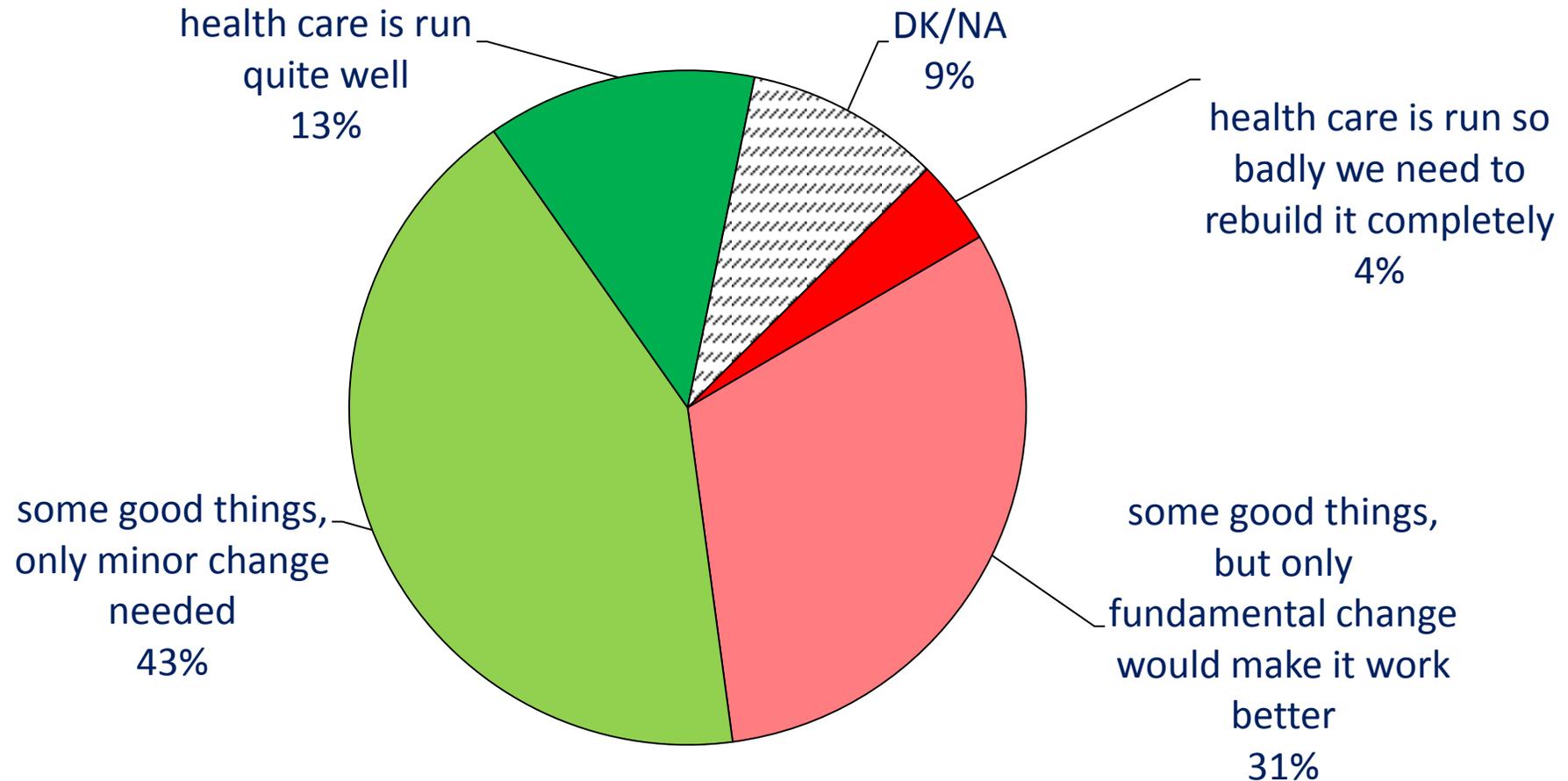
Satisfaction with health care

C1. In general, would you say you are very satisfied, fairly satisfied, fairly dissatisfied or very dissatisfied with the way health care is run in our country?



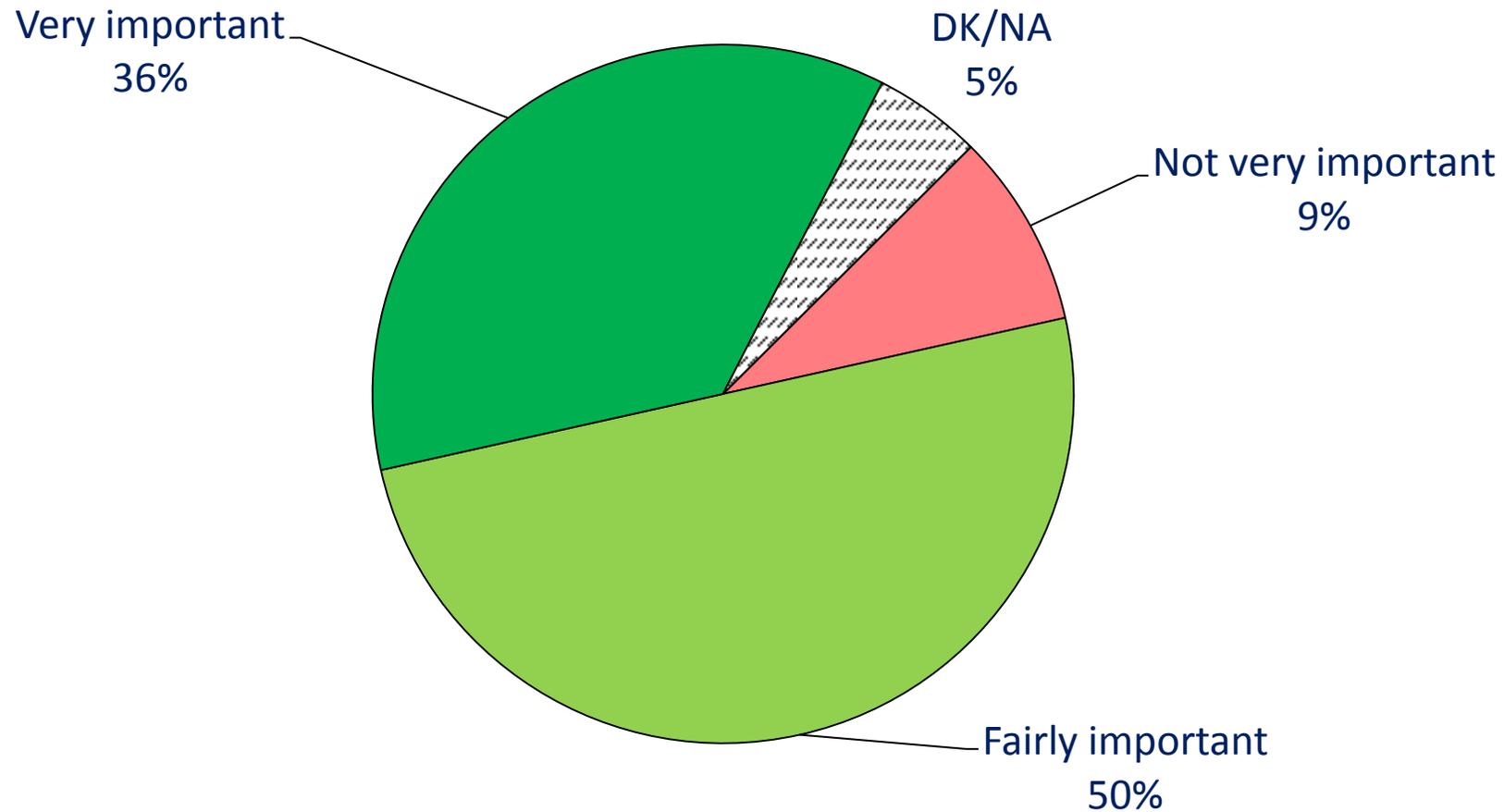
The way health care is run

C2. Now I will read you four statements about the way health care is run in our country. Which one comes closest to your own point of view?



Importance of improving health care

C2a. Is it important to you that the government improves our health system?



Conference aims

- Communicate project findings so far:
 - Who is satisfied with health care in China
 - How distrust in health care providers affects utilisation
 - Health care-related values
 - What people think of foreign companies' insurance and hospitals
- Give a flavour of the dataset
- Meet people and organisations who might have an interest in the project findings